



Sure AI Assistant

INSURANCE INTENTS | OMNICHANNEL COMMUNICATION | ANALYTICS

Eliminate policyholder wait times with an always-on, AI-powered assistant

>75%
reduction
in average
call time

Eliminate long wait
times and provide
instant service

75%
of policyholder
needs resolved
without a live agent

Address policyholder
needs faster than
ever with AI

24/7
availability
across
channels

Give policyholders
the help they need
anytime, anywhere

"Not only were we able to improve customer satisfaction and lower costs, the team at [Insurity] helped us to define a technology strategy that allowed us to differentiate the experience we offer and create a sustainable, long-term competitive advantage."

Ben Bomhoff
VP of Enterprise Systems



Supported channels



Text



Voice

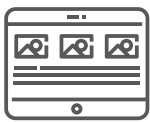


Web chat

Supported devices



Desktop



Tablet



Mobile

Top 5 reasons carriers choose Sure AI Assistant



Improve the policyholder experience

- Provide quick and convenient answers to policyholder questions anytime and anywhere
- Increase customer retention with a modern, digital experience powered by AI



Solve common problems quickly

- Resolve issues easily with pre-built insurance intents for policy, claims, and billing
- Intake claims, provide policy info, make payments, and more without a live agent



Drive operational efficiency

- Automate simple tasks and free up staff to focus on more complex issues
- Streamline processes and decrease implementation time with configurable intents



Scale seamlessly

- Handle increased call volumes, even during disasters, with scalable AI technology
- Leverage cloud-based architecture with evolving natural language capabilities



Integrate easily

- Integrate seamlessly with any policy, billing, and claims system with APIs
- Use as a standalone or embedded solution within existing call centers and websites